

Privacy Policy

Last Updated: February 5, 2026

Introduction

Five O Fore Golf + Entertainment ("Company," "we," "us," "our," or "Five O Fore") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website (<https://fiveofore.com/>), make reservations, purchase products or services, or otherwise interact with us.

Please read this Privacy Policy carefully. If you do not agree with our policies and practices, please do not use our website or services.

1. Information We Collect

1.1 Information You Provide Directly

We collect information you voluntarily provide, including:

- **Reservation Information:** Name, email address, phone number, party size, preferred dates and times, and any special requests
- **Contact Information:** Name, email address, phone number, and message content when you contact us
- **Payment Information:** Credit card details and billing address (processed securely through third-party payment processors)
- **Gift Card Purchases:** Name, email, recipient information, and purchase details
- **Account Information:** If you create an account, login credentials and profile information
- **Customer Feedback:** Reviews, surveys, and comments about your experience

1.2 Information Collected Automatically

When you visit our website or use our services, we may automatically collect:

- **Device Information:** Device type, browser type, IP address, and operating system
- **Usage Data:** Pages visited, time spent on pages, links clicked, and referral sources
- **Location Data:** General location information (city/region level)
- **Cookies and Similar Technologies:** See Section 6 for details

1.3 Information from Third Parties

We may receive information about you from:

- Payment processors and financial institutions
- Marketing and analytics partners
- Social media platforms (if you interact with us through these channels)

2. How We Use Your Information

We use the information we collect for the following purposes:

- **Reservation Management:** Processing and confirming reservations, sending reminders, and managing special requests
- **Communication:** Responding to inquiries, sending confirmations, updates, and customer service messages
- **Payment Processing:** Processing payments for reservations, dining, beverages, and merchandise
- **Marketing:** Sending promotional offers, newsletters, and event notifications (with your consent)
- **Business Operations:** Managing our website, improving services, analyzing usage patterns, and conducting analytics
- **Fraud Prevention:** Detecting and preventing unauthorized transactions and misuse
- **Legal Compliance:** Complying with applicable laws, regulations, and legal obligations
- **Customer Experience:** Personalizing your experience and tailoring recommendations

3. How We Share Your Information

We do not sell or rent your personal information to third parties. However, we may share your information with:

- **Service Providers:** Payment processors, email service providers, reservation systems, and hosting providers who assist in our operations
- **Business Partners:** Vendors and partners necessary to fulfill your requests (e.g., catering for private events)

- **Legal Compliance:** When required by law, court order, or government request
- **Business Transfers:** In connection with a merger, acquisition, bankruptcy, or sale of assets
- **Consent-Based Sharing:** With your explicit consent for specific purposes

4. Data Security

We implement appropriate technical, administrative, and physical safeguards to protect your personal information from unauthorized access, alteration, disclosure, or destruction. These measures include:

- Secure socket layer (SSL) encryption for online transactions
- Restricted access to personal data
- Regular security assessments and updates

However, no system is completely secure. We cannot guarantee absolute security of your information transmitted over the internet or stored in our systems.

5. Data Retention

We retain your personal information for as long as necessary to:

- Fulfill the purposes for which it was collected
- Comply with legal obligations
- Resolve disputes and enforce agreements

When information is no longer needed, we securely delete or anonymize it. However, we may retain some information for archival, legal, or business purposes.

6. Cookies and Similar Technologies

Our website uses cookies and similar tracking technologies to:

- Remember your preferences
- Analyze website usage and performance
- Improve user experience
- Track marketing effectiveness

You can control cookie preferences through your browser settings. Disabling cookies may limit certain website functionality.

7. Third-Party Links

Our website may contain links to third-party websites, including social media platforms. We are not responsible for the privacy practices of external websites. We encourage you to review their privacy policies before providing personal information.

8. Your Privacy Rights

Depending on your location, you may have certain privacy rights, including:

- **Access:** The right to access your personal information
- **Correction:** The right to correct inaccurate information
- **Deletion:** The right to request deletion of your information (subject to legal obligations)
- **Opt-Out:** The right to opt-out of marketing communications
- **Portability:** The right to receive your information in a portable format

To exercise these rights, contact us using the information in Section 11.

9. California Privacy Rights

If you are a California resident, you have additional rights under the California Consumer Privacy Act (CCPA), including the right to know what personal information is collected, the right to delete personal information, and the right to opt-out of the sale or sharing of personal information. To submit a request, please contact us as described in Section 11.

10. Children's Privacy

Our website and services are not directed to individuals under the age of 18. We do not knowingly collect personal information from children under 18. If we become aware that we have collected information from a child under 18, we will take steps to delete such information and terminate the child's account. Parents or guardians who believe their child has provided information to us should contact us immediately.

11. Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us at:

Five O Fore Golf + Entertainment

 Email:

 Phone: 1-504-581-8888

 Address: 3800 Howard Ave, New Orleans, LA 70125

12. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices, technology, legal requirements, or other factors. We will notify you of material changes by updating the "Last Updated" date at the top of this policy. Your continued use of our website or services after such modifications constitutes your acceptance of the updated Privacy Policy.

13. California Do Not Track Notice

We do not currently respond to do-not-track signals from browsers. For information about do-not-track, visit www.allaboutdnt.com.

Your privacy matters to us. Thank you for trusting Five O Fore Golf + Entertainment!